



March 17, 2020

A MESSAGE FROM OUR GENERAL MANAGER

I wanted to take a moment to personally address the current situation with the COVID-19 virus as it relates to Mount Engadine Lodge.

This is a challenging time around the globe and here at home in Canada. Knowing that you may have concerns, especially as it relates to travel, I want to reinforce that your health and safety, as well as that of our employees, is at the heart of everything we do here at Mount Engadine Lodge.

Following consultation with key Alberta medical professionals on the most up to date policies and procedures, we have immediately implemented additional measures to safeguard our guests and staff. These include:

- Additional and ongoing training for our staff on the newest safety policies and procedures including specific training in preventing the spread of COVID-19;
- Increased cleaning and sanitization in all guest rooms, kitchen, dining room, common areas, etc.
- Dining tables are individual or built to the booking size, breakfast can be served 'in-room'

Additionally, all Alberta Health Services and World Health Organization health and safety guidelines will continue to be monitored and followed to keep Mount Engadine Lodge in compliance with the highest health and safety standards recommended by experts. We remain available to answer any specific questions you may have by calling the lodge directly at 587-807-0570.

Mount Engadine Lodge continues to operate while we are closely monitoring the situation and will provide any relevant updates as they become available.

I, along with the rest of our team, would like to thank you for your continued support and trust in us to offer you the great mountain experience you've become accustomed to. As a remote 14-room, 36-person capacity lodge in the heart of Kananaskis Country, we welcome you to come hibernate with us.

Thank you,

Simon Harvie
General Manager
Mount Engadine Lodge